

Terms & Conditions

Welcome to Fluffy Dance Poms!

These terms and conditions apply to all purchases made through our website www.fluffydancepoms.com. By placing an order, you agree to the following terms. Please read them carefully—thank you for supporting handmade dance magic poms!

1. About Our Products

All of our poms are 100% handmade in Mexico using a special plastic that's vibrant, lightweight, and performance-ready. Each set is crafted just for you, so **minor variations in color or fullness may occur**.

2. Production & Delivery Time

Because every pair of Fluffy Dance Poms is made to order, **production and shipping may take between 4 to 8 weeks**. We recommend ordering well in advance, especially during competition season. Between July to December, orders may take between 8 to 12 weeks.

Rush orders may be available for an additional fee sometimes—contact us at hello@fluffydancepoms.com to check.

3. Shipping Info

We ship all orders via **DHL** from **Mexico City**. You will receive a tracking number by email once your order is on its way.

💡 **Important:** International shipments may be subject to import duties, taxes, or customs delays. These are the responsibility of the buyer.

4. Returns, Cancellations & Issues

Because our products are custom-made, we **do not accept returns or exchanges**.

Cancellations are only accepted **within 24 hours** of placing your order.

If your order arrives damaged or incorrect, please contact us within 3 days of delivery at hello@fluffydancepoms.com and we'll work with you to fix it as fast as possible.

5. Payments & Pricing

All prices are listed in **USD**.

We accept major credit/debit cards and PayPal.

Prices are subject to change without notice, but don't worry—once your order is placed and paid, that price is locked in.

6. Intellectual Property

All designs, images, logos, and content on this site are the property of Fluffy Dance Poms. Please don't copy, reproduce, or use them without our written permission. Be cool, not copycats ✨

7. Privacy Policy


We collect only the info we need to fulfill your order and communicate with you—like your name, address, and email. We will **never sell or share** your data.

8. Contact Us

Have a question, issue, or need pom-spiration?

Reach out anytime:

 hello@fluffydancepoms.com

 Based in Mexico City, Mexico

 Exported by: Fluffy Dance Poms Company

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Thanks for supporting handmade dance gear made with 💜 and sparkle!
